

Purchasers and/or entities that made a specific financial contribution for the use of Airwave Services from 1 January 2020, could benefit from a collective claim against certain Motorola entities

This legal notice has been issued at the direction of the Competition Appeal Tribunal

THIS NOTICE

- The Competition Appeal Tribunal (“**Tribunal**”) has decided that a claim filed against Airwave Solutions Limited (ASL), Motorola Solutions UK Limited (MSUK) and Motorola Solutions, Inc. (MSI) (together “**Motorola**”) on behalf of purchasers and/or entities that made a specific financial contribution for the use of Airwave Services may be brought on a collective basis. Clare Spottiswoode CBE has been authorised by the Tribunal to act as the Class Representative on behalf of these members of the class that she claims have suffered loss and damages due to Motorola’s misconduct.
- If the entity you represent falls within the class, it has important legal rights related to this claim. Exercising these rights could affect the entity's ability to receive payment in the future (if money becomes available). This notice explains the claim, who is covered by the claim, an entity's rights in relation to the claim, how to exercise these rights and any related deadlines.
- **Please read this notice carefully as your decisions about this claim will have legal consequences.** To read the Tribunal's Collective Proceedings Order (the “**Order**”), which allows the claim to proceed, please visit www.emergencycommunicationsclaim.co.uk.
- The claim raises important issues that are common to all class members, and if an entity falls within the class, it will be bound by the Tribunal’s decision on those common issues unless it decides to opt out.

THE CLAIM

- Ms Spottiswoode alleges that Motorola has abused its dominant position in the market for the supply of radio communications network services for public safety and ancillary services in Great Britain, by charging excessive and unfair prices for these services (known as “**Airwave Services**”) from 1 January 2020 to 31 July 2023, resulting in purchasers or contributors to the purchase of these services suffering losses.
- No damages have been awarded yet and there is no guarantee that any award will be ordered in the future. The claim will have to be successful at trial before the Tribunal or concluded by way of an earlier settlement agreed between Ms Spottiswoode, on behalf of the class, and Motorola, in order for any money to become available.

- Further details on the claim are available below and at www.emergencycommunicationsclaim.co.uk.

THE CLASS DEFINITION

- In summary, the class includes all Purchasers of Airwave Services during the Claim Period. Further details on the definitions of Purchasers and Airwave Services are set out at section 7 below.
- Those who meet the class definition and were based in the UK during the relevant time will automatically fall within Ms Spottiswoode's claim and will be bound by the Tribunal's judgment deciding the outcome of the case, or any settlement, unless they choose to opt out.
- Further details on the class definition are available below and at www.emergencycommunicationsclaim.co.uk.

A SUMMARY OF YOUR LEGAL RIGHTS AND OPTIONS

	YOUR LEGAL RIGHTS AND OPTIONS
STAY IN THE CLAIM	<p>If the entity you represent falls within the class definition and was based in the UK during the relevant time, the entity does not need to do anything at this time to be eligible to claim a share of any money that may become available in the future.</p> <p>By doing nothing, an entity gives up the right to make an individual claim against Motorola in respect of the legal allegations in this case and agrees to be bound by judgments the Tribunal may issue in this case.</p>
OPT OUT	<p>If the entity you represent falls within the class definition and was based in the UK during the relevant time, the entity has the right to "opt out" i.e., to be excluded from the claim, by notifying Emergency Communications Claim no later than 12 February 2026. By opting out, an entity will retain its right to bring its own separate claim against Motorola. However, if an entity opts out, it will not be able to receive any money from this claim (if money becomes available). More information on how to opt out can be found at www.emergencycommunicationsclaim.co.uk or by emailing info@emergencycommunicationsclaim.co.uk or by writing to Emergency Communications Claim at:</p> <p style="text-align: center;">EC Claim Opt Out PO Box 82,091 London EC2P 2WF.</p>

GENERAL INFORMATION

1. Why has this notice been issued?

The Competition Appeal Tribunal has directed that this notice be issued following the Order made on 12 November 2025. The Order allows the claim to proceed as a collective action on behalf of eligible UK class members. To read the full Order, please visit www.emergencycommunicationsclaim.co.uk.

This notice has been issued to inform you of important legal rights you have related to this claim. Exercising these rights could affect your ability to get a payment in the future (if money becomes available). This notice explains the claim, who is covered by the claim, your rights in relation to the claim, how to exercise these rights and any related deadlines. **Please read this notice carefully as your decisions about this claim will have legal consequences.**

2. Who is the collective action against?

This claim is against Airwave Solutions Limited (ASL), Motorola Solutions UK Limited (MSUK) and Motorola Solutions, Inc. (MSI) (together "**Motorola**").

3. What is this collective action about?

The Airwave Network is a bespoke, secure, proprietary terrestrial trunked radio (TETRA) radio communications network owned and operated by Airwave Solutions Limited (ASL), one of the proposed defendants and part of the wider Motorola corporate group, to provide Airwave Services, which are essential for public safety.

The Airwave Network is used by all police, ambulance, and fire and rescue services in Great Britain. It is also used by certain central government departments, and smaller organisations such as the coastguard, some local authorities, search and rescue teams and various charitable organisations, as well as some private companies. It is critical national infrastructure, meaning that the continuity of reliable and secure Airwave Services is essential for public safety and national security. There was (and remains) no credible alternative network capable of providing a similar service in Great Britain.

The claim alleges that Motorola charged excessive and unfair prices for Airwave Services, in breach of UK competition law, resulting in Purchasers of Airwave Services suffering loss. Ms Spottiswoode is seeking compensation from Motorola for these losses on behalf of these entities.

4. Who is the Class Representative?

The Tribunal has authorised Clare Spottiswoode CBE to act as the Class Representative for this claim.

Ms Spottiswoode is the former head of Britain's gas regulator, where she led the introduction of competition in the market (culminating in a CBE in recognition of her services to

industry). A keen advocate of promoting choice and competition, Ms Spottiswoode already has experience bringing a competition class action (in the energy sector).

5. What is the role of the Class Representative?

As the Class Representative, Ms Spottiswoode will conduct the claim against Motorola on behalf of all class members (except for those who opt out of the class). Ms Spottiswoode will instruct the lawyers and experts, make decisions on the conduct of the claim and, in particular, will decide whether to present any offer of settlement that Motorola may make to the Tribunal for its approval.

During the case, Ms Spottiswoode is responsible for communicating with the class to the extent possible. Updates about the claim will be available on the claim website, www.emergencycommunicationsclaim.co.uk and through the media.

6. How is this collective action being paid for?

The proposed claim is being funded by the Secretary of State for the Home Department.

CLASS MEMBER INFORMATION

7. Who is in the class?

The Consumer Rights Act 2015 allows for a collective claim to be brought on behalf of a group or groups of persons, businesses or any other entities who are alleged to have suffered a common loss. The group is the “class” and all entities within the group are “class members.” Under the collective regime, class members who have all suffered loss do not each need to bring an individual claim to obtain redress. Instead, class members may all receive compensation through a single, collective claim brought on their behalf by a representative.

The Proposed Class (“**Proposed Class**”) is defined as:

“all Purchasers of Airwave Services during the Claim Period” (the “**Proposed Class Definition**”).

For these purposes the following definitions apply:

- a. “**Purchaser**” means any natural or legal person, incorporated or unincorporated organisation or any other entity (including, without limitation and by way of example only, trustees on behalf of trusts, unincorporated associations and government departments and their authorised representatives), domiciled in Great Britain during the Claim Period, which makes or made a specific Financial Contribution for the use of Airwave Services, whether by that person or entity, or by another person or entity.
- b. “**Airwave Services**” means the products and services provided to customers of ASL by all the business lines of ASL, with the exception of:
 - Ambulance Bundle 2;
 - Pronto;

- the Command Central Control Room Solution (CCCRS)
- radio terminals (except where part of a managed service); and
- services that are associated with the development and provision of any interface solution required for interworking and provided under the Interface Agreement.

This definition is closely linked to the CMA's Final Report and Charge Control Order, and so includes (without limitation) Core Services, Police Menu Services and other Menu Services (as defined in the Charge Control Order)¹ but excludes specific categories that are not within the scope of the Charge Control Order for the reasons given by the CMA².

- c. **“Claim Period”** means the period commencing on 1 January 2020 and ending on 31 July 2023 (or such later date as the Tribunal may order).
- d. **“Financial Contribution”** means the transfer or allocation of funds or other monetary consideration.
- e. **“Charge Control Order”** means the [Mobile Radio Network Services Market Investigation Order 2023](#) published by the CMA on 31 July 2023 and effective from 1 August 2023.

The claim does not include:

- a. those who were not Purchasers of Airwave Services during the Claim Period;
- b. officers, directors or employees of Motorola, its subsidiaries or any entity in which Motorola has a controlling interest;
- c. all members of the Class Representative's or Motorola's respective legal teams and all experts and professional advisors instructed and retained by them and all insurers involved, in connection with these collective proceedings;
- d. all members and staff of the Tribunal assigned at any point to these collective proceedings; and/or
- e. any judge and Court staff involved in any appeal in these collective proceedings (whether in respect of the grant of permission to appeal or the hearing of any substantive appeal).

8. What are opt-out proceedings?

This claim is proceeding as an opt-out collective action. Therefore, if an entity falls within the class definition and was based in the UK in the relevant period, it is included in the class (and does not need to do anything) unless it specifically asks to be excluded from the class, or “opts out”.

¹ For the CMA's conclusions as to the design of the Charge Control, see [Appendix K to the Final Report](#).

² [Final Report](#), §8.20(b) and [Appendix K to the Final Report](#), §§9-15.

All class members who stay in the class will be bound by any judgment of the Tribunal or any settlement reached with Motorola and approved by the Tribunal. Class members who do not opt out of this claim will not be able to bring an individual claim against Motorola raising the same issues included in this claim.

9. How much money does the claim seek?

Our preliminary estimate is that class members may be due an aggregate amount of up to approximately £600-650 million including interest. If the claim is successful, all those who have an eligible claim will be able to seek their share of the damages awarded. Please visit www.emergencycommunicationsclaim.co.uk for further information.

10. When will compensation be paid out?

No damages have been awarded yet and there is no guarantee that any award will be ordered in the future. The claim will have to be successful at trial before the Tribunal or concluded by way of an earlier settlement agreed between Ms Spottiswoode, on behalf of the class, and Motorola, in order for any money to become available.

The court process can take time, so please be patient. If, and when, money becomes available, class members will be notified about how to obtain payment. Please register at www.emergencycommunicationsclaim.co.uk to receive email updates on the claim.

11. What is the Competition Appeal Tribunal?

The Competition Appeal Tribunal is a specialist court based in London that covers the whole of the UK and hears disputes such as these. The Tribunal publishes its Rules and Guidance, together with information about what it does, on its website www.catribunal.org.uk. A summary of this claim can be found on the Tribunal's website.

12. Is the entity that I represent based in the UK?

For this claim, a UK-based entity is one that has a primary location in England, Wales, Scotland or Northern Ireland.

Purchasers of Airwave Services based in the UK during the relevant period, but that have since left the UK, do not have to opt in, but should keep some documents showing that they were based in the UK during the relevant claim period. If money becomes available in the future and the entity is based outside of the UK at that time, then the entity may need to show that it was based in the UK during the relevant claim period to receive payment.

13. I am not sure if the entity that I represent is included in the class.

If you are not sure whether the entity you represent is included in the class, please visit www.emergencycommunicationsclaim.co.uk to review the Order. This should help you to determine whether the entity is included in the class.

HOW TO OPT OUT

14. The entity that I represent was based in the UK during the relevant period and wants to be removed from the claim.

If the entity you represent was a Purchaser of Airwave Services based in the UK in the relevant period and wants to “opt out” – i.e. be removed from the claim – you can download an online form via the website (www.emergencycommunicationsclaim.co.uk) and send it via email to info@emergencycommunicationsclaim.co.uk or by post to:

Emergency Communications Claim
EC Claim Opt Out
PO Box 82,091
London
EC2P 2WF

info@emergencycommunicationsclaim.co.uk

Include the following statement in your letter “[Insert name of entity] wants to opt out of the collective claim against Motorola, Case No. 1698/7/7/24”, along with your full name, email address and telephone number, together with the name and postal address of the entity you represent. An example letter is available at www.emergencycommunicationsclaims.co.uk. A downloadable, printable opt-out form is also available at www.emergencycommunicationsclaim.co.uk. You must sign and date the opt-out form or opt-out letter. You do not have to give a reason for opting out.

To be processed, the opt-out letter must be received or postmarked by 12 February 2026. Once the opt-out is received and processed, you will be sent an acknowledgement by email if you have provided an email address, or by post if not.

By opting out, an entity will not be able to receive a payment from this claim if money becomes available. However, it may be able to bring its own separate claim against Motorola for the same issues.

WOULD YOU LIKE MORE INFORMATION?

15. How can I stay updated on the progress of the claim?

There are several ways that you can receive updates:

- a. You can visit www.emergencycommunicationsclaim.co.uk and register; and
- b. You can follow our social media channels on [LinkedIn](#) and [X](#).

16. How can I get more information?

This notice summarises the Order. To read the full Order and find out more information about the claim, visit www.emergencycommunicationsclaim.co.uk